

Ohio Revised Code

Section 5123.603 [Repealed 10/1/2012 by H.B. 153 of the 129th General Assembly] Duties of ombudsman section.

Effective: July 1, 1988

Legislation: Senate Bill 156 - 117th General Assembly

The ombudsman section of the legal rights service shall:

- (A) Publicize its existence, functions, and activities, and the procedures for filing a complaint under section 5123.601 of the Revised Code, and send this information in written form to each provider with instructions that the information is to be posted in a conspicuous place accessible to residents, visitors, and employees;
- (B) Maintain the confidentiality of all its records and files;
- (C) Not be required to testify in any court with respect to any matters it is required to maintain as confidential;
- (D) Collect, compile, and analyze data relating to complaints, investigations, or other actions or conditions, for the purpose of helping prepare the annual report required by division (F)(7) of section 5123.60 of the Revised Code and identifying and resolving significant systemic problems affecting mentally retarded, developmentally disabled, or mentally ill persons;
- (E) Recommend or propose to other governmental agencies changes in policies and rules that affect mentally retarded, developmentally disabled, or mentally ill persons;
- (F) Establish, maintain, and publicize a toll-free number for receiving complaints.