



Ohio Revised Code Section 4925.03 Duties of company.

Effective: April 9, 2025

Legislation: House Bill 403

A transportation network company shall do all of the following:

- (A) Disclose its fare calculation method on its digital network;
- (B) Provide transportation network company riders or potential riders with the applicable rates charged by the transportation network company;
- (C) Allow a transportation network company rider or potential rider to request and receive an estimated fare before the rider or potential rider receives transportation network company services;
- (D) Ensure that for each transportation network company service request one of the following conditions is met:
 - (1) The transportation network company's digital network provides a photograph of the transportation network company driver and the license plate number of the motor vehicle that will provide the transportation network company service before the transportation network company rider enters the vehicle;
 - (2) The name of the transportation network company is prominently displayed on the vehicle that will provide the transportation network company service.
- (E) Establish a process by which the transportation network company may accept payments for transportation network company services through the company's digital network;
- (F) Within a reasonable period of time after the completion of transportation network services, transmit an electronic receipt to the transportation network company rider that includes the origin and destination of the trip, the distance of the trip, the total time during which transportation network company services were provided, an itemization of the total fare charged, and, if applicable, that the



rider made a cash payment to the driver;

(G) Designate an agent located within this state who is authorized to receive service of process;

(H) Comply with the requirements established under sections 3942.02 to 3942.04 of the Revised Code;

(I) Conduct an annual background check on each authorized transportation network company driver and terminate the authorization of any driver that does not meet the initial authorization requirements of division (B) of section 4525.04 of the Revised Code;

(J) Comply with any other requirements established by the public utilities commission.