

5123-3-01

Page 1 of 1

## APPENDIX C

## TRAINING REQUIREMENTS FOR SUPPORT STAFF

**(A) Prior to assuming duties, each support staff is to successfully complete:**

- (1) Training provided by the department or by an entity using department-provided curriculum in:
  - (a) Empathy-based care
  - (b) Rights of individuals set forth in section 5123.62 of the Revised Code
  - (c) Recognizing and reporting major unusual incidents and unusual incidents
- (2) Overview of fire safety and emergency procedures provided or arranged by the operator

**(B) Within thirty calendar days of hire, each support staff is to successfully complete training provided or arranged by the operator, specific to each residential facility in which the support staff works, in:**

- (1) Fire safety
- (2) Operation of fire safety equipment and warning systems
- (3) Residential facility's fire safety and emergency response plan

**(C) On an annual basis, each support staff is to successfully complete:**

- (1) Training provided by the department or by an entity using department-provided curriculum in rights of individuals set forth in section 5123.62 of the Revised Code
- (2) Training provided or arranged by the operator in:
  - (a) Recognizing and reporting major unusual incidents and unusual incidents, residential facility-specific data regarding major unusual incidents, and strategies for preventing major unusual incidents
  - (b) Review of health and welfare alerts issued by the department since previous year's training