



Ohio Administrative Code

Rule 5101:12-1-10.1 Support enforcement program services.

Effective: June 15, 2023

(A) This rule describes the services that a child support enforcement agency (CSEA) is required to provide to IV-D cases and non-IV-D cases for which the CSEA has administrative responsibility in accordance with rule 5101:12-10-03 or 5101:12-10-04 of the Administrative Code.

(B) The CSEA shall provide all appropriate IV-D services to IV-D cases.

(C) The CSEA is to provide all appropriate non-IV-D services to non-IV-D cases, including:

(1) Case intake;

(2) Location of an obligee to disburse a collection;

(3) Enforcement of support orders ; and

(4) Collection and disbursement of support obligations.

(D) Due to restrictions in federal law, the following IV-D services will only be provided to IV-D cases:

(1) Federal income tax refund offset and passport denial submittal for the collection of support arrears;

(2) Withholding of unemployment compensation for the payment of support; and

(3) Requests to the internal revenue service for the disclosure of taxpayer information for use in establishing and collecting support obligations.

(E) In providing support enforcement services, the CSEA and its contracted agents (e.g. prosecutors,



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attorneys, administrative officers) represent the best interests of the state of Ohio and not the recipient of services or the recipient's personal interest, when that interest is contrary to the interest of the state of Ohio.
