



Ohio Administrative Code Rule 4901:1-29-01 Definitions.

Effective: December 1, 2014

As used in this chapter:

- (A) "Billing and collection agent" has the meaning set forth in division (I) of section 4929.01 of the Revised Code.
- (B) "Ccf" means one hundred cubic feet of natural gas.
- (C) "Commission" means the public utilities commission of Ohio.
- (D) "Commodity sales service" has the meaning set forth in division (C) of section 4929.01 of the Revised Code.
- (E) "Competitive retail natural gas service" has the meaning set forth in division (J) of section 4929.01 of the Revised Code.
- (F) "Complaint" means any customer/consumer contact when such contact necessitates follow-up by or with the retail natural gas supplier or governmental aggregator to resolve a point of contention.
- (G) "Consumer" has the meaning set forth in division (E) of section 4929.01 of the Revised Code.
- (H) "Contract" means an agreement between a customer and retail natural gas supplier or governmental aggregator that specifies the terms and conditions for provision of a competitive retail natural gas service.
- (I) "Customer" means a person who contracts with or is solicited by a retail natural gas supplier or governmental aggregator for the provision of a competitive retail natural gas service.
- (J) "Deposit" means a sum of money a retail natural gas supplier or governmental aggregator collects



from a customer as a precondition for initiating service.

(K) "Direct solicitation or enrollment" means face-to-face solicitation or enrollment of a customer initiated by a retail natural gas supplier or governmental aggregator at the home of a customer or at a place other than the normal place of business of the retail natural gas supplier or governmental aggregator and includes door-to-door solicitations.

(L) "Disclosure statement" means any communication between a customer and governmental aggregator including operation and governance plans and opt-out notices.

(M) "Distribution service" has the meaning set forth in division (F) of section 4929.01 of the Revised Code.

(N) "Existing customer" means a person who has a contract with a retail natural gas supplier or governmental aggregator for the provision of competitive retail natural gas service.

(O) "Gas company" means a company that meets the definition of a gas company set forth in section 4905.03 of the Revised Code and that also meets the definition of a public utility under section 4905.02 of the Revised Code.

(P) "Governmental aggregator" has the meaning set forth in division (K)(1) of section 4929.01 of the Revised Code. For purposes of this chapter, "governmental aggregator" specifically excludes a municipal corporation acting exclusively under Section 4 of Article XVIII, Ohio Constitution, as an aggregator for the provision of competitive retail natural gas service.

(Q) "Mcf" means one thousand cubic feet of natural gas.

(R) "Mercantile customer" has the meaning set forth in division (L) of section 4929.01 of the Revised Code.

(S) "Natural gas company" has the meaning set forth in division (G) of section 4929.01 of the Revised Code.



(T) "Opt-in governmental aggregator" means those governmental aggregators who perform aggregation pursuant to section 4929.27 of the Revised Code.

(U) "Opt-out governmental aggregator" means those governmental aggregators who perform automatic governmental aggregation pursuant to section 4929.26 of the Revised Code.

(V) "Person" has the meaning set forth in division (H) of section 4929.01 of the Revised Code.

(W) "Regulated sales service customer" means a person who has an agreement by contract and/or tariff with a natural gas company or gas company to receive regulated sales service.

(X) "Residential customer" means a customer who contracts for a competitive retail natural gas service for residential purposes.

(Y) "Retail natural gas service" has the meaning set forth in division (M) of section 4929.01 of the Revised Code.

(Z) "Retail natural gas supplier" has the meaning set forth in division (N) of section 4929.01 of the Revised Code.

(AA) "Small commercial customer" means a commercial customer which is not a mercantile commercial customer under paragraph (R) of this rule.

(BB) "Solicitation" means any communication intended to elicit a customer's agreement to purchase or contract for a competitive retail natural gas service.

(CC) "Staff" means the commission staff.

(DD) "Toll-free" means telephone access provided to a customer without toll charges to the customer.