



Ohio Administrative Code Rule 4901:1-15-02 General provisions.

Effective: June 28, 2023

(A) The rules and regulations contained in this chapter govern the furnishing of water and sewage disposal service and facilities to the public by waterworks companies and/or sewage disposal system companies subject to the jurisdiction of the commission.

(B) The commission may:

(1) Pursue formal action, at any time, to alter or amend this chapter.

(2) Prescribe different standards for the rendering of water service and/or sewage disposal service as deemed necessary by the commission in any proceeding.

(3) Upon an application or a motion filed by a party, waive any requirement of this chapter, other than a requirement mandated by statute, for good cause shown.

(C) If unreasonable hardship to a waterworks company, and/or sewage disposal system company, or to a customer results from the imposition of any rule in this chapter, an application may be made to the commission for either of the following:

(1) The modification of any rule(s).

(2) The temporary or permanent waiver from any rule(s).

(D) Nothing contained in this chapter relieves any waterworks company and/or sewage disposal system company from either of the following:

(1) Providing adequate service and facilities as prescribed by the commission.

(2) Meeting any of its duties or responsibilities as prescribed by these rules or by the laws of the state



of Ohio.

(E) Failure by a waterworks company and/or sewage disposal system company subject to the jurisdiction of the commission to meet any of its duties and responsibilities as prescribed by these rules in this chapter or by the laws of the state of Ohio does not in and of itself constitute inadequate service on the part of the waterworks company and/or sewage disposal system company without a commission finding of inadequate service.