



Ohio Administrative Code

Rule 4901:1-10-16 Notice of disconnection of nonresidential service.

Effective: June 29, 2009

(A) Except as otherwise provided by contract approved by the commission pursuant to section 4905.31 of the Revised Code, each electric utility shall provide the nonresidential customer with written notice of pending disconnection, when either of the following conditions exists:

(1) Violation of or noncompliance with the contract or electric utility's tariff(s) which applies to customer service, other than nonpayment of bills (which is addressed in rule 4901:1-10-17 of the Administrative Code).

(2) The customer refuses access to electric utility facilities or equipment on the customer's property or property leased by the customer.

The notice shall set forth the earliest date on which service may be disconnected, which date shall not be less than five calendar days after the postmark date on the notice.

(B) Prior notice from the electric utility is not required when any one or more of the following conditions exists:

(1) When an emergency may threaten the health or safety of a person, a surrounding area, or the operation of the electric utility's electrical system.

(2) When a safety hazard to consumers or their premises, the public, or the electric utility's personnel or facilities exists.

(3) When a consumer tampers with the electric utility's property.
