



Ohio Administrative Code

Rule 4781-11-01.1 Code of ethics for manufactured home dealers, brokers, and salespersons.

Effective: December 1, 2012

(A) General

(1) To safeguard the health and safety of the public and the state of Ohio, to maintain integrity and high standards of skills and practice in the sale of manufactured homes, the following rules of professional conduct, promulgated in accordance with Chapter 4781. of the Revised Code, shall be binding upon every person holding a license as a manufactured home dealer, broker, or salesperson in Ohio.

(2) The manufactured home dealer, broker, or salesperson is charged with having knowledge and understanding of Chapter 4781. of the Revised Code and its rules for his or her conduct. Such knowledge shall encompass the understanding that the sale of manufactured homes, is a privilege, as opposed to a right, and the licensee shall be forthright and candid in statements or written responses to the commission or its designee on matters pertaining to professional conduct.

(B) Code of ethics for manufactured homes dealers, brokers, or salespersons

(1) The manufactured home dealer, broker, or salesperson shall protect the health and safety of the public and colleagues in the performance of professional duties and conform to the highest standards of professional conduct.

(2) The manufactured home dealer, broker, or salesperson shall at all times act with complete integrity for each client and shall be honest in all dealings with customers and the public.

(3) The manufactured home dealer, broker, or salesperson shall respond promptly to all complaints.

(4) The manufactured home dealer, broker, or salesperson shall comply with all federal, state, and local laws and regulations related to the sale, transfer, or movement of a manufactured home.



(5) The dealer, broker, or salesperson shall maintain current knowledge of the products, methods, techniques and technology associated with the sale of manufactured homes and with related business practices.

(6) The manufactured home dealer, broker, or salesperson who has knowledge or reason to believe that another person or firm is guilty of violating any of the provisions of Chapter 4781. of the Revised Code or the rules promulgated thereunder, shall immediately notify the commission in writing.

(7) The manufactured home dealer, broker, or salesperson shall not directly or indirectly pay, solicit or offer any bribe or payment for professional employment or to influence favorable results.

(8) The manufactured home dealer, broker, or salesperson shall not falsify or permit misrepresentations of his or her professional qualifications.

(9) The manufactured home dealer, broker, or salesperson shall ensure that any advertisements, brochures, or other solicitations do not misrepresent pertinent facts with the intent to mislead any member of the public.

(C) Conviction of a felony or the revocation or suspension of a license in another jurisdiction for conduct that would violate any of part of this rule if it occurred in the state of Ohio may be grounds for the commission to charge the licensee with a violation of this rule.