



## Ohio Administrative Code

### Rule 3775-18-03 Sports gaming facility surveillance.

Effective: [September 17, 2022](#)

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- (A) A type B sports gaming proprietor must install, maintain, and operate a surveillance system that meets the specifications of this chapter.
- (B) The surveillance system must include components that meet or exceed the following requirements or listed features:
- (1) Installation which prevents obstruction, tampering, or disabling;
  - (2) Data storage redundancy to prevent the loss of any data;
  - (3) Recording date and time stamped on all digital recordings and visible on all monitors based on a synchronized and accurate clock;
  - (4) The ability to provide exported copies of video, audio (if applicable), and image recordings. The system must include a mechanism for authenticating exported recordings;
  - (5) Audible and visual notification of any failure of recording;
  - (6) Secure and separated from other systems, either entirely or by appropriate firewalls, so that information from the surveillance system is restricted;
  - (7) Reformat and erase capabilities must be restricted to appropriate personnel;
  - (8) Access must be limited to commission personnel and users authorized by the proprietor and must be secured by unique user identification and a confidential password; and
  - (9) Passwords must be specific to each user and must be changed at least every thirty days.



(C) The surveillance system must monitor and record the following:

(1) General activities in the sports gaming facility;

(2) The entrances and exits to the sports gaming facility with enough clarity to identify patrons, employees, and contractors;

(3) Each cashier station or window, covering all activity, with enough clarity to identify the employees performing the different functions, patrons conducting transactions, and the values of cash or other instruments presented by or returned to patrons;

(4) An overview of each self-service sports gaming terminal with enough clarity to determine if an individual is participating in sports gaming; and

(5) All areas where cash or cash equivalents may be stored or counted.

(D) All images and video and audio recordings must be retained for a minimum of fourteen days.

(E) All images and video and audio recordings of activities perceived by sports gaming employees to be unusual, suspected criminal activity, or in violation of Chapter 3775. of the Revised Code or the rules adopted thereunder, or recorded at the request of the commission, must be retained for a minimum of ninety days.

(F) The type B sports gaming proprietor must retain any image or video or audio recording beyond an applicable minimum retention period specified in this rule when requested to do so by the commission or as required to by law, including upon issuance of a valid subpoena, court order, or other similar document.

(G) The type B sports gaming proprietor must report to the commission, as soon as practically possible, when surveillance equipment that is critical to the proprietor's ability to meet any of the requirements of this chapter becomes out of service.

(H) Sports gaming activity will cease in any area of the sports gaming facility where an outage or



other malfunction of the surveillance system prevents the proprietor from maintaining, monitoring, and recording the area, as required by this chapter.

(I) The type B sports gaming proprietor must keep its surveillance system, including any stations used to access the system, in secured areas restricted to authorized personnel.

(J) The type B sports gaming proprietor must not purposely monitor, track, or record the activities of any commission personnel, unless the direct monitoring is requested by the executive director or is required by a valid subpoena or court order.

(K) The type B sports gaming proprietor must provide all accessible images and video and audio recordings to the commission upon request as well as to any person that the operator is legally required to, including upon issuance of a valid subpoena, court order, or other similar document.

(L) Transfers of images and video and audio recordings from the surveillance system must be tracked, either through electronic or other means, in a manner as approved by the executive director.

(M) The type B sports gaming proprietor must provide remote access and any hardware or software required to facilitate this access to the commission at the sole expense of the proprietor. The delivery method of access to the commission, commission hardware and software, and remote access capabilities will be determined by the executive director.

(N) The type B sports gaming proprietor must, as soon as practically possible, notify the commission of and create surveillance reports of events that are unusual, depict suspected criminal activity, are in violation of Chapter 3775. of the Revised Code or the rules adopted thereunder, or of any other instances as identified by the executive director. Reports must be maintained and stored electronically, organized chronologically, and include the following information:

(1) The date and time of each entry;

(2) The identity of the employee making the entry;



- (3) A summary of the event recorded;
  - (4) Details of the result of any surveillance monitoring;
  - (5) Details of any copies made of recordings of the activity;
  - (6) Any details of investigation procedures and the results of those procedures; and
  - (7) Any additional information deemed necessary by sports gaming employees or the commission.
- (O) The commission must have continuous access to surveillance reports.
- (P) The type B sports gaming proprietor must maintain the surveillance system and equipment to ensure its operation and security continue to function as designed and remain compliant with the requirements of this rule. Maintenance must be completed without compromising any of the required surveillance coverage under this chapter.