



## Ohio Administrative Code Rule 3772-11-07 Patron exchanges.

Effective: [May 2, 2022](#)

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(A) Whenever a patron presents cash, tickets, or other physical payment instrument to a dealer at a gaming table to obtain gaming chips, the following requirements must be met:

(1) The physical payment instrument, if applicable, must be spread on the top of the gaming table by the dealer in full view of the patron who presented it and the supervisor assigned to that gaming table;

(2) The physical payment instrument, if applicable, must be taken from the top of the gaming table and placed by the dealer into the drop box.

(B) When electronic payments are exchanged at a gaming table, the amount exchanged must be displayed in a manner that is visible to the patron, dealer, and surveillance.

(C) When the value of cash, tickets, chips, or other payment in patron exchanges exceeds thresholds set by the executive director, the following additional requirements must be met:

(1) The amount to be exchanged must be announced by the dealer accepting the cash, tickets, chips, or other payment in a tone of voice calculated to be heard by the patron and the supervisor assigned to that gaming table; and

(2) A supervisor must verify the amount of cash, tickets, chips, or other payment as they are exchanged.

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