



## Ohio Administrative Code

### Rule 3772-10-08 Procedures for monitoring and reviewing game operations.

Effective: February 28, 2022

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(A) Each casino operator must establish internal controls for monitoring and reviewing table game operations, which must include:

(1) Procedures for the monthly review of table game performance. The review must be a comparison of the lifetime average historical payout percentage and the rolling thirty-day average payout percentage for each table game, on a per table basis; and

(2) Procedures for documenting, investigating, and resolving deviations of more than four percent between the historical results and the actual results. The procedures must include:

(a) Conducting and documenting the investigation; and

(b) Notification to the commission of the investigation results upon completion.

(B) Each casino operator must establish internal controls for monitoring and reviewing electronic gaming equipment operation for equipment that accepts wagers. These controls must include:

(1) Procedures for the review of recorded electronic gaming equipment meters, including the parameters used to determine the reasonableness of the recorded meters;

(2) Procedures for the alteration of recorded electronic gaming equipment meters, including the positions authorized to perform the alteration and the documentation maintained to support the alteration;

(3) Procedures for the comparison of each electronic gaming equipment's recorded meters with the actual drop amount. The comparison must be performed for each drop;

(4) Procedures for documenting, investigating, and resolving inconsistencies encountered while



comparing each electronic gaming equipment's recorded meters with the actual drop amounts. They must include, but are not limited to:

- (a) The variance threshold(s) that indicate an investigation is necessary. The commission must be notified of variances requiring investigation within one week of the variance discovery;
  - (b) Procedures for conducting and documenting the investigation. The procedures should include a comparison of metered cash and voucher transactions with cash and vouchers from the drop; and
  - (c) Notification to the commission of the investigation results upon completion.
- (5) Procedures for the monthly review of electronic gaming equipment performance. The review must consist of a rolling thirty days, rolling twelve months, and life-to-date comparison of the expected theoretical payout percentage and the actual payout percentage for each electronic gaming device that accepts wagers. The comparisons must be done on a per payable basis, unless otherwise approved by the executive director; and
- (6) Procedures for documenting, investigating, and resolving deviations of more than four percent while reviewing electronic gaming equipment performance. They must include:
    - (a) Notification of the electronic gaming equipment requiring investigation to the commission within one week of the deviation discovery;
    - (b) The procedures for conducting and documenting the investigation; and
    - (c) Notification to the commission of the investigation results upon completion.