



## Ohio Administrative Code Rule 3701-83-07 Patient care policies.

Effective: July 15, 2022

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(A) The HCF shall develop and follow comprehensive and effective patient care policies that include and ensure:

(1) Each patient is treated with consideration, respect, and full recognition of dignity and individuality, including privacy in treatment and personal care needs;

(2) Each patient is allowed to refuse or withdraw consent for treatment;

(3) Each patient has access to their medical record, unless access is specifically restricted by the attending physician for medical reasons;

(4) Each patient's medical and financial records are kept in confidence; and

(5) Each patient receives, if requested, a detailed explanation of facility charges including an itemized bill for services received.

(B) The HCF shall inform each patient of the following:

(1) The HCF's policy on advance directives and do-not-resuscitate (DNR) orders; and

(2) The name of the attending physician or individual supervising the patient's care and the manner in which that individual may be contacted.

(C) The HCF shall implement a patient satisfaction survey program.

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