



Ohio Administrative Code

Rule 173-14-08 Content of orientation; approval of orientation sites.

Effective: August 1, 2024

(A) The twenty-hour orientation in rule 173-14-04 of the Administrative Code acquaints candidates for certification as ombudsman specialist or ombudsman program director with the day-to-day operation of long-term care providers. The candidate shall observe and receive instruction in basic nursing care or personal care services and the provider's operation and procedures at an SLTCO-approved site in a manner that is consistent with the respect and privacy requirements established in division (A) of section 3721.13 of the Revised Code.

(B) No long-term care provider may serve as an ombudsman orientation site unless approved by the SLTCO.

(C) The regional ombudsman program director, on behalf of the staff of the regional program and the staff of the state office, shall request approval of an ombudsman orientation site from the SLTCO. No site qualifies as an approved orientation site unless the site meets the following qualifications:

- (1) The site is licensed and certified according to all applicable state laws.
 - (2) The site is in substantial compliance with any applicable state or federal laws.
 - (3) The site agrees to serve as an ombudsman orientation site.
 - (4) The site agrees to provide an orientation satisfactory to the SLTCO.
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