



Ohio Administrative Code Rule 1501:46-2-25 Refunds.

Effective: July 16, 2021

A refund of a camping, cabin or vessel moorage fees as set forth in rule 1501:46-2-08, 1501:46-2-11, 1501:46-2-14, 1501:46-2-16, 1501:46-2-20, , or 1501:46-2-34 of the Administrative Code shall be issued in the event of an emergency, or in those situations where the chief, or the chief's authorized agent deems a refund appropriate.

For the purpose of this rule, an "emergency" is defined as any situation in which the necessity for vacancy of a facility is beyond control of the occupant. "Emergencies" include, but are not limited to:

- (A) Death or illness of family member;
 - (B) Natural disaster or impending natural disaster at the park area or home of the occupant or lessee;
 - (C) Termination of necessary services at the park;
 - (D) Forced evacuation of the park due to epidemic, contamination, or any threat to the visitor's health or well being;
 - (E) Any other customer service issue of a severe nature that has been determined to be significantly detrimental to the visitor.
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